



41698.1112

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) N. J. Elsey et al.

Case 41698.1112

Serial No. 10/766,498 ✓

Examiner MD S. Elahee

Filing Date January 27, 2004

Group Art Unit 2614

Title Technique for Effectively Providing Concierge-like Services in a Directory Assistance System

FOURTH AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on March 11, 2008.

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Signature

March 11, 2008

Date of Signature

**COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450**

Sir:

In response to the Office Action dated October 16, 2007, the Applicants hereby amend the application as follows:

03/17/2008 CNEGA1 00000007 10766498
02 FC:1202 50.00 OP